

Certificate ES10/8907

The management system of

INFOPORT VALENCIA, S.A.

Av. Muelle del Turia s/n
Edificio auxiliar, 2ª planta
Valencia 46024 España

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2011



For the following activities

This scope of registration appears on page 2 of this certificate.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization

This certificate is valid from 25 October 2016 until 25 October 2019
and remains valid subject to satisfactory surveillance audits
Re certification audit due before 29 September 2019
Issue 5. Certified since 25 October 2010

Authorized by

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Álvaro Rodríguez de Roa
Director de Seguridad de la Información y Gobierno TI
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Page 1 of 2



INFOPORT VALENCIA, S.A.

ISO/IEC 20000-1:2011

Issue 5



Detailed scope

The IT services management system of Infoport Valencia S.A. supports the provision of the following services:

- Technical operation of Valenciaportpcs.net platform for customer Port Authority of Valencia.
- Applications maintenance for customer Port Authority of Valencia.
- Users support to Infoport applications for external customers.

Services are delivered from Infoport Valencia S.A. headquarters located in Valencia.

El sistema de gestión de servicios de tecnologías de la información de Infoport Valencia S.A. cubre la provisión de los siguientes servicios:

- *Gestión técnica de la plataforma Valenciaportpcs.net para el cliente Autoridad Portuaria de Valencia.*
- *Mantenimiento de aplicaciones para el cliente Autoridad Portuaria de Valencia.*
- *Soporte a usuarios de aplicaciones de Infoport para clientes externos.*

Los servicios son prestados desde las oficinas de Infoport Valencia S.A. ubicadas en Valencia.

